



Urgent Notice: Unknown Receipts

The South African Maritime Safety Authority (SAMSA) has embarked on a process to clear **unknown receipts** in its bank accounts. SAMSA therefore calls on its customers who have deposited money into any of its bank accounts between the years 2013 and 2020 and had not received services linked to the deposits or had not received documentary acknowledgement of the deposit to kindly contact SAMSA.

WHAT ARE UNKNOWN RECEIPTS?

Unknown receipts refer to a deposit of money made by a client into a South African Maritime Safety Authority (SAMSA) bank account, and which deposit cannot be allocated to the customer due to an invalid reference or invoice number used when the deposit was made.

WHY DO RECEIPTS BECOME UNKNOWN?

The main reasons for the receipts becoming unknown are:

- No reference number is added by the depositor;
- Incorrect reference number e.g. invoice number
- The correct reference number has been used by the depositor; however, it has errors. E.g. an incorrect invoice number.

WHO SHOULD CONTACT SAMSA ON UNKNOWN RECEIPTS?

Any person who has made a deposit into the SAMSA bank account and has either received or not received services during the period 01 January 2013 to 31 March 2020, and/or such deposit is not reflecting on their statement of account.

WHAT DOCUMENTS WOULD BE REQUIRED?

If the customer is an individual

- Identification document (ID)

BOARD MEMBERS

Ms. N.V. Minyuku (Chairperson), Mr. B.C. Zulu, Mr. L. Haluodi, Ms L.N. Dlamini, Ms. E.D. Khosa, Ms. T. Taoana Mashiloane (Acting CEO) ^{MEMBER}
Executive

- A proof of deposit e.g. deposit slip etc
- Invoice and/or quotation

If the customer is a company

- Company name and registration number
- A proof of deposit e.g. deposit slip etc
- Invoice- and/ or quotation.

HOW TO CONTACT SAMSA

You can contact the entity through the following ways before the 28th of May 2021:

- **Email address:** unknownreceipts@samsa.org.za
- **Head Office:** Kelebogile Ngako
- **Telephone:** 012 366 4709

Any amounts deposited over this period that remain uncontested after this notice period be accounted for in accordance with the Prescription Act 68 of 1969.

SAMSA thanks you for your continued support in this regard.

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