



# South African Maritime Safety Authority

Ref: SM6/5/2/1

Date: 12 July 2013

## Marine Notice No. 20 of 2013

### South African Maritime Safety Authority: National Contact Point for Complaints lodged in terms of the Maritime Labour Convention, 2006.

TO RECRUITMENT AND PLACEMENT AGENCIES, SHIP OWNERS AND OPERATORS, SEAFARERS, MARITIME TRAINING INSTITUTIONS AND PRINCIPAL OFFICERS

#### *Summary*

This Marine Notice notifies the industry of the national contact point for complaints which are to be lodged with SAMSA (Authority) in terms of the Complaints Procedure as required by the Maritime Labour Convention, 2006 (Convention).

- 1 South Africa is a State Party to the Convention which was ratified on 21 June 2013.
- 2 The Convention enters into force on 20 August 2013 and requires State Parties to comply with *inter alia* the follows obligations:
- 3 For ships that are registered or licensed in the Republic, Regulation 5.1.5 of the Convention requires those ships to have an on-board Complaints Procedure to be used by complainants where their rights in terms of the Convention are violated or alleged to be violated. The Convention stipulates that complaints should be dealt with on-board, and where this is not possible, it can be elevated to the Authority.
- 4 For foreign flagged vessels calling at a South African port, Regulation 5.2.2 of the Convention allows complaints that have not been resolved on board to be elevated to the Authority in that port.
- 5 The Republic's contact point for all complaints for the breach or alleged breach of seafarers' rights as stipulated under the Convention is:

**Ms Nolundi Dubase**  
**Shipping Industry Welfare Officer**  
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12 July 2013

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