



South African Maritime Safety Authority

Ref: SM6/5/2/1

Date: 08 August 2012

Marine Notice No. 24 of 2012

Direct Contact Telephone Number – Cape Town Radio

TO ALL REGIONAL MANAGERS, PRINCIPAL OFFICERS, RADIO SURVEYORS, SHIP OWNERS, MASTERS, SHIP'S OFFICERS AND AFFECTED PARTIES

Summary

This marine notice is to advise the general public on how to obtain direct access to Maritime Radiocommunication Services at Cape Town Radio; to communicate with vessels at sea.

It serves as information only and does not replace the normal procedures to report incidents to the local Harbour Masters and all other relevant incident reporting procedures.

The marine notice is the result of an investigation into a casualty involving a yacht; where attempts to contact Cape Town Radio directly were delayed by approximately 5 hours due to a lack of and incorrect information in the telephone directory. As the skipper had missed a scheduled reporting time SAR efforts were delayed.

The contact number of all Cape Town Radio is listed in the telephone directory of Telkom SA under the **BUSINESS BY PHONE** and not under the **Emergency Services Numbers** section. A share-call number that should be used, is specified under the heading -

Calls to Ships at Sea – 0800 222 208.

This number is directly linked to the South African Coast Stations with the Control Centre based at Cape Town Radio. Note that contact detail listed under the Emergency Services pages are normally linked to the local Harbour Master and /or NSRI.

For further information, emergency contact numbers are listed below-

- Saldanha Port Control – 022 7141726 (Orange river mouth to Dassen Island)
- Cape Town Port Control – 021 4493500 (Dassen Island to Cape Agulhas)
- Mossel Bay Port Control – 044 6046271 (Cape Agulhas to Seal Point)
- Port Elizabeth Port Control – 041 5071911 (Seal Point to Great Fish River mouth)
- East London Port Control – 043 7002100 (Great Fish river mouth to Port St. Johns)
- Durban Port Control – 031 3618567 (Port St. Johns to Tugela River mouth)
- Richards Bay Port Control – 035 7531991 (Tugela River mouth to Ponto do Ouro)

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